Axe-Fx III USB Firmware Version 1.11 Update

Unlike DSP firmware, which changes sound and features, USB firmware changes the way your Axe-Fx III boots up and how it interacts with a computer. Version 1.11 includes changes related to unstable USB Audio latency.
This update is recommended for all Axe-Fx III units with USB versions older than 1.11.

To check your current version:

1. Press HOME
2. Press SETUP (push-knob E)
3. Select Utilities using the Nav buttons.
4. Press ENTER to show the Utilities menu.
5. Page right to the Version page.
6. Your USB firmware version is shown on the screen.

To install USB Firmware Version 1.10, please follow these important instructions:

1. Download and unzip the USB firmware update from:
   https://www.fractalaudio.com/downloads/firmware-presets/axe-fx-3/1p0/axefxiii_usb_rel_1p11.zip
2. Download and install Fractal-Bot from:
   https://www.fractalaudio.com/fractal-bot/
   NOTE: Windows requires that you to install a driver first. Mac OS does not require a driver.
3. IMPORTANT: Quit/Exit all audio/MIDI apps including Axe-Edit, Chrome, any DAWs, etc.
   A reliable method of ensuring a clean environment would be to power off the Axe-Fx III, reboot your computer, power on the Axe-Fx III, and proceed with the update.
4. Launch Fractal-Bot.
   a. For Step 1, enter "Utility Mode":
   b. Hold Command (Mac) or Control (Windows) and click the "Select Device" dropdown.
   c. Choose "Utility" from the select device dropdown.
   d. Choose "Axe-Fx III" from the "Select an Output Port" dropdown.
   e. Ensure that "MIDI Buffer Delay" is set to "300 ms"
5. For step 2, select the USB firmware file (**axefxiii_usb_rel_1p11.syx**)
6. For step 3, press BEGIN.
   a. The file should transfer quickly.
   b. Fractal-Bot will pop up a dialog stating "The transfer is complete."
   c. Click OK.
7. Reboot the Axe-Fx III. Once the unit reboots, check your unit's USB Firmware version using the process listed above. If the version shown is NOT up to date, please repeat reboot your computer, power cycle the Axe-Fx III, and try the upgrade process again.

Getting Help

If you require any help with this process, please contact us via **https://support.fractalaudio.com**